

# CUCOLIS

(**CURRENT CONTENTS FOR LIBRARY  
AND INFORMATION SCIENCE**)

Vol.16, No.2, March-April, 2019



**Organized and Published**

**by**

**Ahmedabad Library Network**

C/o Sadvichar Parivar

Near Ramdevnagar Bus Stop

Satellite Road, Ahmedabad - 380 015

Phone : 26860730 Email: [alibnet@gmail.com](mailto:alibnet@gmail.com)

URL : [www.alibnet.org](http://www.alibnet.org)

## PREFACE

CUCOLIS is especially for Indian **Library and Information Science Professionals** to enable them to update their professional skill and knowledge.

The latest articles published in the field of Library and Information Science in India and abroad gives information about what is new, so that active Indian Library and Information Professionals, DO NOT

- Miss various types of professional opportunities.
- Miss out on much needed information for professional development.
- Work unnecessarily, when LIS information is needed.
- Waste time, money & energy in searching for information.

ADINET helps the **readers of CUCOLIS to get full text**, of selected articles, on request, for their personal and research use.

Starting from May 2012 issue, about one hundred LIS Journals are covered. The subscription cost of these journals is over **sixty lakhs**. As usual this issue also contains a Key Word Index, which will help the readers to retrieve precise information.

We welcome suggestions and comments from our readers.

All members who have not renewed their personal and / or institutional membership of ADINET for financial year 2018-2019 are requested to do so. Please also renew your CUCOLIS subscription which is Rs. 2000/-

March, 2019

**ADINET, Ahmedabad**

## I N D E X

<b>S.N.</b>	<b>Journal</b>	<b>Volume/Issue</b>	<b>Page</b>
1	Archival Science	Volume 19, Issue 1, March 2019	5
2	Cataloging & Classification Quarterly	Volume 57, 2019 Issue-1	5
3	Collection and Curation	Volume 38 Issue 2	6
4	Collection Management	Volume 44, 2019 Issue-1	6
5	College & Undergraduate Libraries	Volume 26, 2019 Issue-1	7
6	Data Technologies and Applications	Volume 53 Issue 1	7
7	Information and Computer Security	Volume 27 Issue 1	8
8	International Journal of Inf. & Learning Technology	Volume 36 Issue 2	9
9	International Journal of Inf. & Learning Technology	Volume 36 Issue 1	10
10	Internet Research	Volume 29 Issue 2	11
11	Journal of Documentation	Volume 75 Issue 3	12
12	Journal of Enterprise Information Management	Volume 32 Issue 2	13
13	Journal of Hospital Librarianship	Volume 19, 2019 Issue-1	14
14	Journal of Knowledge Management	Volume 23 Issue 3	15
15	Journal of Knowledge Management	Volume 23 Issue 2	17
16	Journal of Library Administration	Volume 59, 2019 Issue-2	18
17	Journal of Library Administration	Volume 59, 2019 Issue-1	19
18	Journal of Library Metadata	Volume 18, 2018 Issue-3-4	19
19	Library Hi Tech	Volume 37 Issue 1	20
20	Library Hi Tech News	Volume 36 Issue 3	21
21	Library Hi Tech News	Volume 36 Issue 2	22
22	Library Management	Volume 40 Issue 3/4	22
23	Medical Reference Services Quarterly	Volume 38, 2019 Issue-1	23
24	New Review of Academic Librarianship	Volume 24, 2018 Issue-3-4	24
25	New Review of Information Networking	Volume 23, 2018 Issue-1-2	26
26	Online Information Review	Volume 43 Issue 2	27
27	Portal : Libraries and Academy	Volume 19, Number 2, April 2019	28
28	Records Management Journal	Volume 29 Issue 1/2	29
29	Reference Services Review	Volume 47 Issue 1	31
30	Science & Technology Libraries	Volume 38, 2019 Issue-1	32
31	Scientometrics	Volume 119, Issue 2, May 2019	33
32	Scientometrics	Volume 119, Issue 1, April 2019	36
33	Technical Services Quarterly	Volume 36, 2019 Issue-2	38
34	The Bottom Line	Volume 32 Issue 1	39
35	The Information Society	Volume 35, 2019 Issue-3	40

36	The Information Society	Volume 35, 2019 Issue-2	40
37	The Reference Librarian	Volume 60, 2019 Issue-2	41
38	VINE Journal of Information and Knowledge Management Systems	Volume 49 Issue 1	41
39	<b>Keywords</b>		<b>43-51</b>

### **Archival Science**

Volume 19, Issue 1, March 2019

- 1 Title : Archives as places, places as archives: doors to privilege, places of connection or haunted sarcophagi of crumbling skeletons?  
Author : Belinda Battley
- 2 Title : "Something that feels like a community": the role of personal stories in building community-based participatory archives  
Author : Ana Roeschley, Jeonghyun Kim
- 3 Title : Unpacking the boxes of Adão Ventura's archive: reflections on the black poet in the literary archive  
Author : Gustavo Tanus

### **Cataloging & Classification Quarterly**

Volume 57, 2019 Issue-1

- 4 Title : Bibliographic Data Science and the History of the Book (c. 1500–1800)  
Author : Leo Lahti, Jani Marjanen, Hege Roivainen & Mikko Tolonen
- 5 Title : Metadata Collaboration between the Swiss National Library and Research Institutions in the Field of Swiss Historiography  
Author : Karin von Wartburg, Christiane Sibille & Christian Aliverti
- 6 Title : Introducing the National Library of Poland Descriptors to the Polish National Bibliography  
Author : Joanna Cieloch-Niewiadomska
- 7 Title : Spatial Planning and its Need for National and Regional Bibliographies of Grey Literature  
Author : Christian Erlinger
- 8 Title : Brief Biographies for Authors and Guest Editors  
Author : Francesca Nepori & Fiammetta Sabba

## Collection and Curation

Volume 38 Issue 2

- 9 Title : Collection development practice in Indian Institute of Technology libraries of Eastern India: a study  
 Author : Gulnaz , Nishat Fatima  
 Keywords : Collection management, Acquisition, Collection development, Budget, Indian Institutes of Technology, Selection of resources
- 10 Title : Medical undergraduate students' perception towards the use and non-use of e-books: a case from Pakistan  
 Author : Sadaf Rafiq , Nosheen Fatima Warraich  
 Keywords : Pakistan, E-books
- 11 Title : Policy and planning of research data management in university libraries of Pakistan  
 Author : Haseeb Ahmad Piracha , Kanwal Ameen  
 Keywords : Pakistan, Research data management, Data preservation, Research data curation, Research data management policy and planning, University libraries of Pakistan
- 12 Title : Mexican photojournalism: the visual narrative of La Jornada newspaper (1984-2000), a way of telling stories  
 Author : Susana Rodríguez  
 Keywords : Oral history, History México, La Jornada, Photojournalism, Social history, Visual story

## Collection Management

Volume 44, 2019 Issue-1

- 13 Title : Adding Haystacks to Our Needles? Assessing Changes in Collection Composition after the Introduction of Uncurated Packages  
 Author : Matthew J. Jabaily, Rhonda Glazier & Lynn E. Gates
- 14 Title : Deep in the Weeds: Faculty Participation in a Large Scale Deselection Project  
 Author : J. Michael DeMars, Ann Roll & Kevin Phillips
- 15 Title : Reference analytics as an unexpected collection development tool  
 Author : Joanna Kolendo
- 16 Title : Temporary Book Storage Using a Document Management Company  
 Author : Meredith Giffin, Kirsten Huhn & Andréa Harland

- 17 Title : Collection Development for Macao Studies - A User Perspective  
 Author : Lili Sun, Jingzhen Xie & Changbin Wang

### **College & Undergraduate Libraries**

Volume 26, 2019 Issue-1

- 18 Title : Put your instruction to the test: Half a dozen question types for evaluating students  
 Author : Giovanna Badia
- 19 Title : You're hired! A library's collaboration with the career services department  
 Author : April Lafferty
- 20 Title : The undergraduate that could: Crafting a collaborative student training program  
 Author : Jared Andrew Rex & Jennifer L. A. Whelan
- 21 Title : Success of reiterative instruction: Looking at faculty-librarian collaboration to improve information literacy in political science education  
 Author : Marisha Lecea & Maria A. Perez-Stable
- 22 Title : Designs of duty: Using exhibits to build partnerships  
 Author : Beth Hildebrandt, Stacey Knight-Davis, J. J. Pionke & Andrew Cougill
- 23 Title : The role of the academic library in supporting LGBTQ students: A survey of librarians and library administrators at LGBTQ-friendly colleges and universities  
 Author : Lily Todorinova & Maria Ortiz-Myers
- 24 Title : Inside the front door: Tailoring a leisure reading collection to attract an academic population  
 Author : Christopher W. Boyd

### **Data Technologies and Applications**

Volume 53 Issue 1

- 25 Title : A data-driven neural network architecture for sentiment analysis  
 Author : Erion Çano, Maurizio Morisio  
 Keywords : Sentiment analysis, Opinion mining, Convolution neural networks, Deep learning architectures, Text data set properties, Word embeddings

- 26 Title : Parallelization and analysis of selected numerical algorithms using OpenMP and Pluto on symmetric multiprocessing machine  
 Author : Tanvir Habib Sardar, Ahmed Rimaz Faizabadi  
 Keywords : Algorithms, OpenMP, Auto parallelization, Code parallelization, Hand parallelization, Pluto
- 27 Title : Applying big data analytics to support Kansei engineering for hotel service development  
 Author : Mu-Chen Chen, Yu-Hsiang Hsiao, Kuo-Chien Chang, Ming-Ke Lin  
 Keywords : Online review, Service development, Text mining, Hotel, Big data analytics, Kansei engineering
- 28 Title : M-banking barriers in Pakistan: a customer perspective of adoption and continuity intention  
 Author : Abdul Waheed Siyal, Donghong Ding, Saeed Siyal  
 Keywords : Pakistan, Barriers, SEM, TAM, Awareness, M-banking
- 29 Title : Multidimensional appropriate clustering and DBSCAN for SAT solving  
 Author : Celia Hireche, Habiba Drias  
 Keywords : Problem solving, Computational complexity, BSO, Data distribution, Data mining techniques, Satisfiability problem
- 30 Title : Domain-specific word embeddings for patent classification  
 Author : Julian Risch, Ralf Krestel  
 Keywords : Deep learning, Document classification, Word embedding, Patents
- 31 Title : Social network fatigue affecting continuance intention of social networking services: The case of WeChat users in China's universities  
 Author : Wen Zong, Jing Yang, Zheshi Bao  
 Keywords : Continuance intention, Social networking services, SNS users, Social network fatigue, Uses and gratification theory

### **Information and Computer Security**

Volume 27 Issue 1

- 32 Title : A framework for reporting and dealing with end-user security policy compliance  
 Author : Mutlaq Jalimid Alotaibi , Steven Furnell , Nathan Clarke  
 Keywords : Information security management, Human factors, User behaviour, Compliance management, Information security policy
- 33 Title : Mitigating e-services avoidance: the role of government cybersecurity preparedness



- Author : Mohamed Abdelhamid , Victoria Kisekka , Spyridon Samonas  
 Keywords : E-services, User avoidance, Government cybersecurity preparedness, IS success model
- 34 Title : A review of security assessment methodologies in industrial control systems  
 Author : Qais Saif Qassim , Norziana Jamil , Maslina Daud , Ahmed Patel , Norhamadi Ja'afar  
 Keywords : Cyber attacks, Vulnerability analysis, Power systems, SCADA systems, Security assessment, Vulnerability analysis
- 35 Title : Forensic analysis of Google Allo messenger on Android platform  
 Author : Vinayak Agrawal , Shashikala Tapaswi  
 Keywords : Information security, Social media, Instant messaging, Android forensic, Mobile forensics
- 36 Title : Customer data security and theft: a Malaysian organization's experience  
 Author : Mohd Aizuddin Zainal Abidin , Anuar Nawawi , Ahmad Saiful Azlin Puteh Salin  
 Keywords : Malaysia, Internal control, Customer information
- 37 Title : Mitigating cyber attacks through the measurement of non-IT professionals' cybersecurity skills  
 Author : Melissa Carlton , Yair Levy , Michelle Ramim  
 Keywords : Cyber threat mitigation, Cybersecurity assessment of non-IT professionals, Cybersecurity skills index
- 38 Title : Effect of long-term orientation on voluntary security actions  
 Author : Salvatore Aurigemma , Thomas Mattson  
 Keywords : Hofstede, Information security, Planned behavior, Long term orientation, Account access management, Password managers

### **International Journal of Information and Learning Technology**

Volume 36 Issue 2

- 39 Title : Multigenerational classrooms in higher education: equity and learning with technology  
 Author : Victoria Lynn Lowell, James Michael Morris Jr  
 Keywords : Equity, Higher education, Learning and technology, Multigenerational learners
- 40 Title : The myth of sharing publicly as 21st century literacy: A case study of a Bangladeshi–American girl's mobile literacy practices  
 Author : Stephanie Schmier

- Keywords : Internet, Networks, USA, Schools, Education, Technological change
- 41 Title : Gamification and accessibility  
 Author : Keyonda Smith, Sandra Schamroth Abrams  
 Keywords : ADA, Disabilities, Section 508, Accessibility, Instructional design, Universal design, Gamification
- 42 Title : A workflow-based solution to support the assessment of collaborative activities in e-learning: A design founded on IMS-LD meta-model  
 Author : Amina Aouine, Latifa Mahdaoui, Laurent Moccozet  
 Keywords : E-learning, Assessment, Collaborative activities, Assessment strategies, IMS-LD, WfMS/LMS platform
- 43 Title : E-learning in tertiary institutions in Botswana: apathy to adoption  
 Author : Olumide Olasimbo Jaiyeoba, Jane Iloanya  
 Keywords : Attitude, Perceived ease of use, Perceived usefulness, E-learning resources, Intention to use the virtual platform, Perceived web privacy
- 44 Title : Capturing digital (in)equity in teaching and learning: a sociocritical approach  
 Author : Simon Collin, Périne Brotcorne  
 Keywords : Education, Digital (in)equity, Sociocritical approach

### **International Journal of Information and Learning Technology**

Volume 36 Issue 1

- 45 Title : Does gamified elements influence on user's intention to adopt and intention to recommend internet banking?  
 Author : Samar Rahi, Mazuri Abd. Ghani  
 Keywords : Performance expectancy (PE), Effort expectancy (EE), Website design (WD), Website characteristics (WC), Gamification (GAM), Structural equation modeling (SEM)
- 46 Title : Does academic major matter in mobile assisted language learning? A quasi-experimental study  
 Author : Nattaporn Thongsri, Liang Shen, Bao Yukun  
 Keywords : STEM, Academic major difference, Computer self-efficacy, English vocabulary learning, MALL
- 47 Title : Quick response code scanning for children's informal learning  
 Author : Tingting Chung, Stephanie Wilsey, Alexandra Mykita, Elaine Lesgold, Jennifer Bourne  
 Keywords : QR code, Children, Informal learning, Mobile learning, E-learning, Mobile technologies, Field study

- 48 Title : An information system architecture for ensuring anonymity of student survey responses  
 Author : Alireza Ardan, Roya K. Ardan, Shailaja Rao, Kay B. Alexander  
 Keywords : Information systems, Information systems architecture, Student opinion survey of faculty teaching
- 49 Title : Technology in problem-based learning: helpful or hindrance?  
 Author : Sherry Fukuzawa, Joel Cahn  
 Keywords : Active learning, Problem-based learning, Active learning classroom, Technology

### Internet Research

Volume 29 Issue 2

- 50 Title : Explaining user experience in mobile gaming applications: an fsQCA approach  
 Author : Ilias O. Pappas, Patrick Mikalef, Michail N. Giannakos, Panos E. Kourouthanassis  
 Keywords : Gender, Emotions, Experience, FsQCA, Content quality, Price value
- 51 Title : Affective value of game items: a mood management and selective exposure approach  
 Author : Joonheui Bae, Sang Jin Kim, Kyung Hoon Kim, Dong-Mo Koo  
 Keywords : Purchase behaviour, Selective exposure, Affective value, Game items, Mood management
- 52 Title : Perceived CSR initiatives and intention to purchase game items: The motivational mechanism of self-esteem and compassion  
 Author : Joonheui Bae, Hyun-Hee Park, Dong-Mo Koo  
 Keywords : Compassion, Self-esteem, Intention to purchase game items, Mediated moderation, Perceived CSR initiatives, Serial mediation
- 53 Title : How do avatar attractiveness and customization impact online gamers' flow and loyalty?  
 Author : Gen-Yih Liao, T.C.E. Cheng, Ching-I Teng  
 Keywords : Electronic commerce, Survey, Customer loyalty
- 54 Title : Characters' persuasion effects in advergaming: Role of brand trust, product involvement, and trust propensity  
 Author : Yung Kyun Choi  
 Keywords : Product involvement, Purchase intentions, Brand trust, Advergaming, Game character, Trust propensity

- 55 Title : Loneliness, regulatory focus, inter-personal competence, and online game addiction: A moderated mediation model  
 Author : Ji-yeon Lee, Dong Woo Ko, Hyemin Lee  
 Keywords : Loneliness, Regulatory focus, Moderated mediation, Inter-personal competence, Online game addiction

### Journal of Documentation

Volume 75 Issue 3

- 56 Title : Towards structure–agency integrative theories for information access disparity: Lessons from within and beyond LIS  
 Author : Liangzhi Yu  
 Keywords : Information theory, Information society, Information inequality, Cross-disciplinary theories
- 57 Title : Reading practices in scholarly work: from articles and books to blogs  
 Author : Elina Late, Carol Tenopir, Sanna Talja, Lisa Christian  
 Keywords : User studies, Information behaviour, Scholarly reading, Scholarly communication
- 58 Title : Exploring sensings in practice: affect and knowledge sharing  
 Author : Dean Vincent Leith  
 Keywords : Information management, Generation and dissemination of information, Phenomenology, Knowledge organizations, Information research, Information organizations
- 59 Title : Encountering relatable information in experiential learning spaces: A partnership framework for research information specialists and early career researchers  
 Author : Faye Q. Miller  
 Keywords : Keywords: Informed learning, Professional development, Experiential learning, Information experience, Early career researchers, Research information specialists
- 60 Title : Seeking and sharing information dialogically: A conversation analytic study of asynchronous online talk  
 Author : Reijo Savolainen  
 Keywords : Interaction, Information sharing, Information seeking, Dialogue, Information interaction, Conversation analysis
- 61 Title : Pedagogy and public-funded research: an exploratory study of skills in digital humanities projects  
 Author : Deborah A. Garwood, Alex H. Poole  
 Keywords : Skills, Data handling, Data literacy, Information literacy, Digital humanities pedagogy, Information and library science, Public-funded research

- 62 Title : How patents became documents, or dreaming of techno scientific order, 1895-1937  
 Author : Eva Hemmungs Wirtén  
 Keywords : Classification, Patents, Patent offices, Techno science, Paul Otlet
- 63 Title : Patterns of citations for the growth of knowledge: a Foucauldian perspective  
 Author : Nik Rushdi Hassan, Alexander Serenko  
 Keywords : Citation theory, Qualitative citation patterns, Dimensions of citations
- 64 Title : Investigation of Goodreads' reviews: Kakutanied, deceived or simply honest?  
 Author : Lala Hajibayova  
 Keywords : Goodreads, Goodreads' book reviews, Linguistic analysis of user-generated reviews, Linguistic characteristics of Goodreads' reviews, Theory of cultural production, User-generated book reviews
- 65 Title : Considering a non-document: concepts, components, and contexts  
 Author : Marc Richard Hugh Kosciejew  
 Keywords : Israel, Documents, Palestine, Information science and documentation, Documentation, Israeli–Palestinian conflict, Non-document, Peace negotiations
- 66 Title : Connecting the silos: Implementations and perceptions of linked data across European libraries  
 Author : Diane Rasmussen Pennington, Laura Cagnazzo  
 Keywords : Linked open data, Semantic Web, Europe, W3C, Linked data, Cultural heritage, Metadata standards, Library data, Scottish libraries, National libraries
- 67 Title : Personal information organization in everyday life: modeling the process  
 Author : Kyong Eun Oh  
 Keywords : Personal information management, Categorization, Information behaviour, Information organizing behaviour, Information organization, Information model, Process

## **Journal of Enterprise Information Management**

Volume 32 Issue 2

- 68 Title : Supply chain vulnerability: contributions from an edifying case study  
 Author : Salomé Ruel, Sabry Shaaban, Margaux Ducros  
 Keywords : Recycling, Knowledge management, Knowledge-based view, Vulnerability, Resource-based view, Dyadic supply chain

- 69 Title : The impact of enterprise social media platforms on knowledge sharing: An affordance lens perspective  
 Author : Yuan Sun, Xinjie Zhou, Anand Jeyaraj, Rong-An Shang, Feng Hu  
 Keywords : Knowledge sharing, Affordance, Enterprise social media platforms, Negative impacts, Positive impacts
- 70 Title : Strategic IT management: how companies can benefit from an increasing IT influence  
 Author : Christopher Reichstein  
 Keywords : Business performance, IT business value, Empirical results, Strategic IT management, IT department's influence
- 71 Title : Buyer-supplier relational paradigm in internationalization process: An Asian emerging country perspective  
 Author : Md Abu Saleh, M. Yunus Ali, Ali Quazi, Deborah Blackman  
 Keywords : Cultural similarity, Internationalization process, Communication, Importer-supplier, Knowledge and experience
- 72 Title : Investigating identity fraud management practices in e-tail sector: a systematic review  
 Author : Zahoor Ahmed Soomro, Javed Ahmed, Mahmood Hussain Shah, Khalil Khoubati  
 Keywords : Literature review, Identity fraud, Identity theft, Managerial practices, E-tailer, Fraud management
- 73 Title : How vendor capabilities impact IT outsourcing performance: An investigation of moderated mediation model  
 Author : Meng-Meng Wang, Jian-Jun Wang  
 Keywords : Project management, Dynamic capabilities
- 74 Title : The role of knowledge and organizational support in explaining managers' active risk management behavior  
 Author : Sang Soo Kim  
 Keywords : Theory of planned behaviour, Institutional theory, Risk management intention, Risk management knowledge
- Journal of Hospital Librarianship**  
 Volume 19, 2019 Issue-1
- 75 Title : Communicating across Age Lines: A Perspective on the State of the Scholarship of Intergenerational Communication in Health Sciences Libraries  
 Author : Jenessa McElfresh & Rachel Keiko Stark

- 76 Title : Design On-The-Fly for Critically Evaluating Evidence: Informal Poster-Making for Health and Nutrition Students  
Author : Eugenia Opuda & Megan Bresnahan
- 77 Title : Embedded Librarianship in a Unique Setting: Hospital-Based Whole-Person Health Research  
Author : Stephanie L. Harris
- 78 Title : Comparative Analysis of Questions Posed by Hospital-Based Physicians and Physicians Based in the Primary Care Sector  
Author : Karen Davies
- 79 Title : When Opportunity Knocks: Expanding Library Services to a New Children's Hospital  
Author : Narges Ahmadi
- 80 Title : Hospital Librarian's Contribution to the Interprofessional Care Team  
Author : Helen-Ann Brown Epstein
- 81 Title : Proctoring: Big Benefit, Small Cost  
Author : Jerry Carlson
- 82 Title : Extracting Useful Information from MEDLINE/PubMed  
Author : Stamatoula Pylarinou, Sarantos Kapidakis & Spyros Ligoudistianos
- 83 Title : Want to Prove Your Worth? Join an IACUC  
Author : Carole M. Gilbert

### **Journal of Knowledge Management**

Volume 23 Issue 3

- 84 Title : Creativity from paradoxical experience: a theory of how individuals achieve creativity while adopting paradoxical frames  
Author : Goran Calic, Sebastien Hélie, Nick Bontis, Elaine Mosakowski  
Keywords : Creativity, Computer simulation, Paradox theory, Paradoxical frames, Superior performance
- 85 Title : Micro enterprises, self-efficacy and knowledge acquisition: evidence from Greece and Spain  
Author : Abel Duarte Alonso, Seng Kok, Nikolaos Sakellarios, Seamus O'Brien  
Keywords : Social cognitive theory, Micro firms, Self-efficacy, Knowledge acquisition, Knowledge-based view of the firm

- 86 Title : Knowledge-based dynamic capabilities: a joint R&D project in the French semiconductor industry  
Author : Kadígia Faccin , Alsones Balestrin , Bibiana Volkmer Martins , Claudia Cristina Bitencourt  
Keywords : Collaboration, Interorganizational knowledge creation, Knowledge-based dynamic capabilities, R&D projects
- 87 Title : Motivation factors of knowledge collaboration in virtual communities of practice: a perspective from system dynamics  
Author : Jun Wang , Ruilin Zhang , Jin-Xing Hao , Xuanyi Chen  
Keywords : Virtual community of practice, System dynamics
- 88 Title : The relationship between organizational commitment, knowledge transfer and knowledge management maturity  
Author : Juliano Martins Ramalho Marques , Jefferson Lopes La Falce , Fernanda Machado Fonseca Ramalho Marques , Cristiana Fernandes De Muylder , Jersone Tasso Moreira Silva  
Keywords : Knowledge management, Organizational commitment, Knowledge transfer, Modelling
- 89 Title : Overcoming knowledge barriers to health care through continuous learning  
Author : María Teresa Sánchez-Polo , Juan-Gabriel Cegarra-Navarro , Valentina Cillo , Anthony Wensley  
Keywords : IT assimilation, Continuous learning, Healthcare domain, Knowledge barriers
- 90 Title : Determinants of innovation capability: the roles of transformational leadership, knowledge sharing and perceived organizational support  
Author : Phong Ba Le , Hui Lei  
Keywords : Innovation, Knowledge sharing, Transformational leadership, Product innovation, Process innovation, Perceived organizational support
- 91 Title : The mediating role of supply chain collaboration on the relationship between information technology and innovation  
Author : Daniel Jimenez-Jimenez, Micaela Martínez-Costa, Cristobal Sanchez Rodriguez  
Keywords : Information technology, Knowledge management, Product innovation, Supply chain collaboration
- 92 Title : Perspective-varying effects of peripheral knowledge in IT outsourcing: when vendor and client are collated  
Author : Seonyoung Shim , Jung Lee , Sojung Kim  
Keywords : Dyadic data analysis, Inter-organizational knowledge management, IT project outsourcing, Peripheral knowledge, Vendor–client relationship



## Journal of Knowledge Management

Volume 23 Issue 2

- 93 Title : Impacts of knowledge sourcing on employee innovation: the moderating effect of information transparency  
 Author : Tong Che , Zijing Wu , Yaoyu Wang , Rui Yang  
 Keywords : Innovation, Information transparency, Knowledge sourcing, Task-efficacy
- 94 Title : Building theory on the negotiation capability of the firm: evidence from Ryanair  
 Author : Andrea Caputo , Adrian Borbely , Marina Dabic  
 Keywords : Negotiation, Knowledge management, Strategy, Capabilities, Theory building, Ryanair
- 95 Title : Knowledge management and value creation in the post-crisis banking system  
 Author : Francesco Campanella, Armand Derhy, Francesco Gangi  
 Keywords : Economic value
- 96 Title : The double-edged effects of perceived knowledge hiding: empirical evidence from the sales context  
 Author : Yonggui Wang , Myat Su Han , Diandian Xiang , Daniel Peter Hampson  
 Keywords : Self-determination theory, Social exchange theory
- 97 Title : Secrets and knowledge management strategy: the role of secrecy appropriation mechanisms in realizing value from firm innovations  
 Author : David Hannah , Michael Parent , Leyland Pitt , Pierre Berthon  
 Keywords : Innovation, SAMs, Secrecy appropriation mechanisms, Secrets
- 98 Title : Effects of organizational learning on performance: the moderating roles of trust in leaders and organizational justice  
 Author : Seok-Young Oh  
 Keywords : Organizational justice, Knowledge sharing, Organizational performance, Organizational learning, Trust in manager
- 99 Title : Mediating and moderating impact of goal orientation and emotional intelligence on the relationship of knowledge oriented leadership and knowledge sharing  
 Author : Syed Muhammad Shariq, Umer Mukhtar, Suleman Anwar  
 Keywords : Social cognitive theory, Knowledge sharing, Employee emotional intelligence, Employee goal orientation, Knowledge oriented leader
- 100 Title : Employee perception of impact of knowledge management processes on

public sector performance  
 Author : Sultan Ali Al Ahbabi , Sanjay Kumar Singh , Sreejith Balasubramanian , Sanjaya Singh Gaur  
 Keywords : United Arab Emirates, Firm performance, Public sector organizations, Knowledge management

- 101 Title : Realising the value of knowledge resources and capabilities: an empirical study  
 Author : Thi Nguyet Que Nguyen, Liem Viet Ngo, Gavin Northey, Christopher Agyapong Siaw  
 Keywords : Competitive advantage provided by knowledge management, KM process capabilities, Social knowledge management, Technical knowledge management

### **Journal of Library Administration**

Volume 59, 2019 Issue-2

- 102 Title : The Relationship Between Authentic Leadership, Trust, and Engagement in Library Personnel  
 Author : Nicholas McAuliffe, Nancy S. Bostain & Arnold D. Witchel
- 103 Title : Exploring the International Student Experience: Providing Insight Through a Mixed-Methods Approach  
 Author : Melissa Burel, Marlee Graser & Sarah Park
- 104 Title : Library Cartography: Mapping Workflow Processes in an Academic Library  
 Author : Natalie Ornat & Renee Moorefield
- 105 Title : Leadership Reflections: Organizational Language  
 Author : Maggie Farrell
- 106 Title : Young Adult Outreach: An Examination of Outreach Attempts at Branch Libraries in a Large Urban Public Library System  
 Author : Jennifer Velasquez
- 107 Title : A Resource That Inspires: Exploring the “Include” Foundation of the National School Library Standards for Learners, School Librarians, and School Libraries  
 Author : Kelly Ahlfeld (Column Editor)
- 108 Title : Digitally-Wired and Mobile Device-Driven: Are Singapore Teenagers Still Reading?  
 Author : Adeline Lee

### **Journal of Library Administration**

Volume 59, 2019 Issue-1

- 109 Title : Informed Systems: 'Designing Together' for 'Learning Together'  
Author : Mary M. Somerville, Niraj Chaudhary, Anita Mirijamdotter & Elham Sayyad-Abdi
- 110 Title : The Collaboration Between Homeless Shelters and Public Libraries in Addressing Homelessness: A Multiple Case Study  
Author : Mark A. Giesler
- 111 Title : Connecting Past to Future Needs: Nursing Faculty and Librarian Collaboration to Support Students' Academic Success  
Author : Alessia Zanin-Yost & Cathleen Dillen
- 112 Title : Leveraging Library Technology: Non-Library Uses of Library Technology  
Author : Monica D. T. Rysavy & Russell Michalak
- 113 Title : Consortia Taking Responsibility for their Technology Ecosystem: Cultivating Agency with Emerging Community Owned Solutions  
Author : Jill Morris & Sebastian Hammer
- 114 Title : Managing Sudden Loss  
Author : Sian Brannon, Kevin Yanowski, Taylor Evans & Julie Leuzinger
- 115 Title : Chinese Academic Library Research Evaluation Services  
Author : Lan Ye

### **Journal of Library Metadata**

Volume 18, 2018 Issue-3-4

- 116 Title : Hierarchical Categorization of Big Content Using Concept Topology  
Author : Andrew Yates, Daniel Dotson, Stephanie J. Schulte & Rajiv Ramnath
- 117 Title : Unraveling Challenges: Rights Statements in Digital Cultural Heritage Collections  
Author : Hannah Stitzlein, Myung-Ja K. Han & Sara R. Benson
- 118 Title : Content, Media, and Carrier (336/337/338) Fields in the Public Display  
Author : Lisa Romano

**Library Hi Tech**  
Volume 37 Issue 1

- 119 Title : Correlational analysis of topic specificity and citations count of publication venues  
Author : Ali Daud, Tehmina Amjad, Muazzam Ahmed Siddiqui, Naif Radi Aljohani, Rabeeh Ayaz Abbasi, Muhammad Ahtisham Aslam  
Keywords : Academic libraries, Entropy, Citation analysis, Indexing, Bibliometric networks, Publication venues
- 120 Title : Scientific collaboration networks in Pakistan and their impact on institutional research performance: A case study based on Scopus publications  
Author : Fahad Sabah, Saeed-UI Hassan, Amina Muazzam, Sehrish Iqbal, Saira Hanif Soroya, Raheem Sarwar  
Keywords : Bibliometrics, Collaboration networks, Institutional research performance, International collaborations, Research performance, Scientific impact
- 121 Title : Blockchain and OECD data repositories: opportunities and policymaking implications  
Author : Miguel-Angel Sicilia, Anna Visvizi  
Keywords : OECD, Decentralization, Block chain, Ethereum, IPFS, Open archives
- 122 Title : Trend analysis of co-authorship network in Library Hi Tech  
Author : Fei-Fei Cheng, Yu-Wen Huang, Der-Chian Tsaih, Chin-Shan Wu  
Keywords : Co-authorship, Social network analysis, Analysis, Library Hi Tech, BibExcel, Pajek
- 123 Title : Tolerance analysis in scale-free social networks with varying degree exponents  
Author : Kwok Tai Chui, Chien-wen Shen  
Keywords : Library networks, Social network, Tolerance analysis, Complex network, Degree exponent, Scale-free network
- 124 Title : More descriptive norms, fewer diversions: Boosting Chinese researcher performance through social media  
Author : Wenzhi Zheng, Yenchun Jim Wu, Yue Lv  
Keywords : China, Social media, Self-determination theory, Academic performance, Bibliographies, Social norm
- 125 Title : Bibliometric networks and analytics on gerontology research  
Author : Chien-wen Shen, Duong Tuan Nguyen, Po-Yu Hsu  
Keywords : Elderly, Network analysis, Co-citation analysis, Bibliometric analysis, Co-word analysis, Gerontology

- 126 Title : Indexing Arabic texts using association rule data mining  
 Author : Ramzi A. Haraty, Rouba Nasrallah  
 Keywords : Precision, Recall, Arabic text, Auto-indexing, Frequent sets, Rule-based data mining
- 127 Title : Supply chain management scholar's research impact: moderated mediation analysis  
 Author : Yucheng Zhang, Yenchun Jim Wu, Mark Goh, Xinhong Liu  
 Keywords : Social media, Social capital, Universities, Research, Analysis, Bibliographies

### Library Hi Tech News

Volume 36 Issue 3

- 128 Title : Mobile application of BTS tower search build upon location based service (LBS)  
 Author : Akbar Siddieq , Ida Nurhaida  
 Keywords : Internet, Information systems, Research, Computer software, Media, App
- 129 Title : Level of user satisfaction on the Facebook library  
 Author : Dessy Harisanty  
 Keywords : Social media, Academic library, User satisfaction, Face book, Uses and gratification, Universitas Airlangga
- 130 Title : Application of linked data technologies in digital libraries: a review of literature  
 Author : Mu Raza  
 Keywords : Linked data, Semantic Web, Digital library, Metadata, XML, Web visibility
- 131 Title : The relationship between the technology acceptance model and preference for ebooks at a large research university  
 Author : Susan Lynn Smith , Allyson Rodriguez , Erin DeWitt Miller , Lu Xu  
 Keywords : Unified theory of acceptance and use of technology (UTAUT), Library collections, Technology acceptance model (TAM), E books, University libraries, E book preference, E book self-efficacy, Digital formats, E book attitude

## Library Hi Tech News

Volume 36 Issue 2

- 132 Title : Pragmatic implications of embedded librarianship in academics: a review of eminent literatures  
 Author : Bharati Pati , Sabitri Majhi  
 Keywords : Embedded librarianship, Blended librarian, Integrated librarian, Knowledge managers, Liaison librarian, Subject librarians
- 132 Title : Resolving staff-patron conflicts with digitization: one library's experience  
 Author : Akinniyi Ayobami Adeleke  
 Keywords : Library services, Nigeria, Academic library, Digital library, Conflict resolution, Digitization
- 133 Title : Conference report: innovation, interaction ... and a lot of data: first time reflections on Internet Librarian International, UK 2018  
 Author : Ray Harper  
 Keywords : Internet, Innovation, Technology, Conferences, Data, Projects

## Library Management

Volume 40 Issue 3/4

- 134 Title : Customer care practices at the University of Nairobi (UON), Jomo Kenyatta Memorial Library (JKML), Kenya  
 Author : Josephine Orayo, Jane Maina, Jotham Milimo Wasike, Felicitas Ciabere Ratanya  
 Keywords : Libraries, Customer satisfaction, Service provision, Customer care, Customer care strategies, Customer needs
- 135 Title : Marketing of academic health libraries 2.0: a case study  
 Author : Manika Lamba  
 Keywords : Web 2.0, SWOT analysis, Digital marketing, Health academic libraries, Products and services, Vardhman Mahavir Medical College
- 136 Title : The current innovation status of university libraries in Pakistan  
 Author : Sania Awais, Kanwal Ameen  
 Keywords : Pakistan, Innovation, Change management, University libraries, Developing countries, Website review
- 137 Title : Qualitative and quantitative efficacy measurement of TERI library and information centre resources: A case study  
 Author : Deepa N.P.K. Bhattacharya, Shantanu Ganguly, Anandajit Goswami  
 Keywords : Library evaluation, Library resources, Library efficacy, Service

assessment, Specialized library, Usage impact

- 138 Title : Understanding and motivating academic library employees: theoretical implications  
 Author : Bibi Alajmi, Hessah Alasousi  
 Keywords : Motivation, Academic libraries, Intrinsic motivation, Extrinsic motivation, Kuwait university, Maslow's hierarchy of needs theory
- 139 Title : The roles of libraries and librarians in integrating national development in South-Eastern Nigeria  
 Author : Ngozi Perpetua Osuchukwu, Philips Oluwaseun Ayeni  
 Keywords : Libraries, Integration, Information, Community, Librarian, National development
- 140 Title : Marketing academic library information services using social media  
 Author : Suha AlAwadhi, Sultan M. Al-Daihani  
 Keywords : Social media, Kuwait, Academic libraries
- 141 Title : Using SEM-PLS to assess users satisfaction of library service quality: evidence from Malaysia  
 Author : Sahar Hosseinikhah Choshaly, Marva Mirabolghasemi  
 Keywords : Library, Service quality, Information control, Affect of service, Libqual, Users satisfaction
- 142 Title : Global library marketing research: A scientometric assessment of publications output during 2006–2017  
 Author : Dinesh K. Gupta, B.M. Gupta, Ritu Gupta  
 Keywords : Library marketing, Services marketing, Global research output, Scientometric assessment
- 143 Title : Aspects of measuring the impact of new innovations in Finnish libraries  
 Author : Markku Antero Laitinen  
 Keywords : Performance indicators, Impact assessment, ISO 11620, ISO 16439, ISO 18461, Net promoter score

### **Medical Reference Services Quarterly**

Volume 38, 2019 Issue-1

- 144 Title : Health Sciences Patron Preference for Library Spaces: A Multisite Observational Study  
 Author : Kristy Steigerwalt, Lori Fitterling, Mariah Harvey, Sarah McQueeny Kartsonis, Marilyn DeGeus, Nora Franco, Marie Thompson, Sue Sykes-Berry, Peggy Mullaly-Quijas & Jeffrey A. Thompson

- 145 Title : Reevaluating Point-of-Care Resources: Community Engagement in Difficult Collection Choices  
Author : Rachel R. Walden, Nakia J. Woodward & Richard L. Wallace
- 146 Title : Using Subject Guides to Support Curriculum and Patient Care: A Multipronged Approach  
Author : Robert M. Britton & Jie Li
- 147 Title : Not All Library Analytics are Created Equal: LibAnswers to the Rescue!  
Author : Mariana Lapidus
- 148 Title : An Exploration of a Website Design Process and Results of a Usability Study  
Author : Lauren E. Robinson & Jessica Petrey
- 149 Title : WormBase: A Model Organism Database  
Author : Michelle Dubaj Price & Daryl D. Hurd
- 150 Title : An Introduction to RA21: Taking Authentication Beyond IP Addresses  
Author : Matthew B. Hoy
- 151 Title : Developing a Cancer-Focused Library Survey — Assessing the Current Environment and Planning for the Future  
Author : Stephanie Fulton, Donna S. Gibson, Jan Orick & Ann Marie Clark
- 152 Title : Editorial: Looking Back, Facing Forward  
Author : Catherine Pepper
- 153 Title : From the Literature  
Author : Terry Henner

### **New Review of Academic Librarianship**

Volume 24, 2018 Issue-3-4

- 154 Title : Positioning the Academic Library within the Institution: Structures and Challenges  
Author : Leo Appleton
- 155 Title : The “Idea of the University”: Positioning Academic Librarians in the Future University  
Author : Fiona Salisbury & Tai Peseta



- 156 Title : Aligning Library and University Strategic Directions: A Constructivist Grounded Theory Study of Academic Library Leadership in Australia and the U.S.A  
Author : Fiona Harland, Glenn Stewart & Christine Bruce
- 157 Title : Research Support at the Crossroads: Capability, Capacity, and Collaboration  
Author : Lucy Lang, Trish Wilson, Katie Wilson & Aubrey Kirkpatrick
- 158 Title : Evolution of Research Support Services at an Academic Library: Specialist Knowledge Linked by Core Infrastructure  
Author : Sarah Brown, Elizabeth Alvey, Elena Danilova, Helen Morgan & Amberyn Thomas
- 159 Title : Reshaping Academic Librarianship in the Context of Twenty-First Century Scholarly Communications and Information Fluency: A Case Study of the Scholarly Communications Management Team at Imperial College London Library Services  
Author : Ruth Harrison
- 160 Title : Understanding Academics: A UX Ethnographic Research Project at the University of York  
Author : Michelle Blake & Vanya Gallimore
- 161 Title : Developing Academic Engagement: A Qualitative, "Ethnographish" Study of a Devolved Library Structure at the University of Cambridge  
Author : Elizabeth Tilley & Helen Murphy
- 162 Title : The Library Leading: Knowledge Management Supporting Community College Institutional Strategy  
Author : Elizabeth Jardine
- 163 Title : Library as Forum: Building Relationships and Identity Through Faculty Speaker Events  
Author : Kathleen Kasten
- 164 Title : From Service Providers to Collaborators and Partners: A Nondiscipline-Based Approach at a Liberal Arts College  
Author : Lijuan Xu & Benjamin Jahre
- 165 Title : "This is an Opportunity for Librarians to Reinvent Themselves, but it is about Moving Out of their Areas": New Roles for Library Leaders?  
Author : Roisin Gwyer

- 166 Title : The View From Within: A Personal Reflection on Library Strategy Development in Three Academic Libraries  
Author : Tim Wales
- 167 Title : Converging Paths to Common Ground: a Multidisciplinary Approach to Influencing Institution Business  
Author : Regina Everitt
- 168 Title : The Library at Ryerson University: A Case Study in Relationship-Building and Academic Collaboration  
Author : Madeleine Lefebvre
- 169 Title : Putting the learner at the heart of student experience: The role of the University Library in a seven-year journey of superconvergence at Northumbria University, UK  
Author : Nick Woolley & Jane Core

### **New Review of Information Networking**

Volume 23, 2018 Issue-1-2

- 170 Title : Using Web Analytics to Assess Traffic to the Mandela Portal: The Case of African Countries  
Author : Shadrack Katuu
- 171 Title : E-ARK Knowledge Center: Supporting the Definition and Assessment of Information Governance Practices  
Author : Diogo Proença, Ricardo Vieira, António Higgs & José Borbinha
- 172 Title : IT Governance of Dutch Municipalities and Digital Information Management  
Author : Jeanine de Gier
- 173 Title : Accelerating Records Management at CERN  
Author : Andrew Short
- 174 Title : Instrumenting an Agile Data Ecosystem for Intelligent Infrastructure Research, Education, and Development  
Author : Yi Shen
- 175 Title : Relative Advantages of Digital Preservation Management in Developing Countries  
Author : Eric Boamah
- 176 Title : A Case Study: Management and Exploitation of the Nuclear

Decommissioning Agency Geoscience Data Archive  
 Author : Jaana Pinnick, Andrew Riddick, Robert McLaverty & Garry Baker

### Online Information Review

Volume 43 Issue 2

- 177 Title : A nine dimensional framework for digital cultural heritage organizational sustainability: A content analysis of the LIS literature (2000–2015)  
 Author : Kristin R. Eschenfelder, Kalpana Shankar, Rachel D. Williams, Dorothea Salo, Mei Zhang, Allison Langham  
 Keywords : Sustainability, Content analysis, Data and digital repositories, Digital longevity
- 178 Title : Challenges to open peer review  
 Author : Jaime A. Teixeira da Silva  
 Keywords : Fairness, Open science, Confidentiality, Competence, PPPR, Replication crisis
- 179 Title : Building the long bridge between visitors and customers through online general reviews  
 Author : Wen-Yu Tsao  
 Keywords : Perceived value, Distal mediators, Expectation-confirmation theory (ECT), Technology acceptance model (TAM)
- 180 Title : Building online citizen engagement for enhancing emergency management in local European government: The case of the November 2015 Paris attacks  
 Author : María del Mar Gálvez-Rodríguez, Arturo Haro-de-Rosario, Manuela García-Tabuyo, Carmen Caba-Pérez  
 Keywords : Participation, Face book, Crisis, Crisis informatics theory
- 181 Title : Social media environments effect on perceived interactivity: An empirical investigation from WeChat moments  
 Author : Xi Xu, Zhong Yao, Qing Sun  
 Keywords : Social media, Environmental psychology, Perceived interactivity, Partial least squares (PLS), Future participation, WeChat moments
- 182 Title : Subject analysis of LIS data archived in a Figshare using co-occurrence analysis  
 Author : Jane Cho  
 Keywords : Figshare, LIS, Research data, Pathfinder network
- 183 Title : Problematic and extensive YouTube use: first hand reports  
 Author : Jane E. Klobas, Tanya J. McGill, Sedigheh Moghavvemi, Tanuosha Paramanathan

- Keywords : Social media, Case studies, User behaviour, Compulsive use, YouTube use
- 184 Title : The asymmetric effect of review valence on numerical rating: A viewpoint from a sentiment analysis of users of TripAdvisor  
 Author : Hsiu-Yuan Tsao, Ming-Yi Chen, Hao-Chiang Koong Lin, Yu-Chun Ma  
 Keywords : Sentiment analysis, Online review, Text mining, Asymmetric effect, Brand strength
- 185 Title : Building digital state: Understanding two decades of evolution in Kazakh e-government project  
 Author : Maxat Kassen  
 Keywords : Kazakhstan, Regulation, Public sector reforms, Digital state, E-government models, Evolution of e-government

**Portal : Libraries and Academy**

Volume 19, Number 2, April 2019

- 186 Title : Quiet Development  
 Author : Marianne Ryan, Mark Stover
- 187 Title : What Are "The Carpentries" and What Are They Doing in the Library?  
 Author : Sarah Pugachev
- 188 Title : Front and Center: Hip-Hop and Spoken Word Poetry in Academic Libraries  
 Author : Del Williams, Mark Stover
- 189 Title : Navigating the New: A Case Study on Leading Organizational Change  
 Author : John Watts
- 190 Title : Learning to Evaluate Sources: Comparing Teaching Modalities and Student Outcomes  
 Author : 2. Becky Ramsey Leporati, Pam Bach, Lisa Hong
- 191 Title : No News Is Good News? Satirical News Videos in the Information Literacy Classroom  
 Author : Stephanie Alexander, Lana Mariko Wood
- 192 Title : Understanding the Information Behaviors of Doctoral Students: An Exploratory Study  
 Author : Monica Moore, Emily Singley

- 193 Title : Interpreting the Conventions of Scholarship: Rhetorical Implications of the ACRL Framework  
Author : Joel M. Burkholder
- 194 Title : Piloting the Purchase of Research Data Sets as Collections: Navigating the Unknowns  
Author : Anita K. Foster, Amanda K. Rinehart, Gene R. Springs
- 195 Title : Impact Assessment of Non-Indexed Open Access Journals: A Case Study  
Author : Daniela Solomon, Mark Eddy

### **Records Management Journal**

Volume 29 Issue 1/2

- 196 Title : Perspectives on the relationship between records management and information governance  
Author : Julie Brooks  
Keywords : Information management, Records management, Information governance
- 197 Title : The influence of organizational culture on information governance effectiveness  
Author : Ali Daneshmandnia  
Keywords : Organizational Culture, Information Culture, Chief Information Officer (CIO), Information Governance effectiveness, Information Governance of Higher Education Institution, Information Governance Processes
- 198 Title : The defensible deletion of government email  
Author : James Lappin, Tom Jackson, Graham Matthews, Ejoywoke Onojeharho  
Keywords : Archives, Records management, Automation, Information governance, Electronic mail, Realist evaluation
- 199 Title : A must for agencies or a candidate for deletion: A grounded theory investigation of the relationships between records management and information security  
Author : Sherry Li Xie  
Keywords : Records management, Information security, Archival shadow, Information ignorance, Information shadow, Records definition
- 200 Title : Theory, regulation and practice in Swedish digital records appraisal  
Author : Elisabeth Klett  
Keywords : Digital archives, Archival norms, Archival responsibility, Records appraisal
- 201 Title : An integrated framework to elevate information governance to a national level in South Africa

- Author : Paul Anthony Mullon, Mpho Ngoepe  
Keywords : Information technology, Records management, South Africa, Freedom of information, Information governance
- 202 Title : Leadership and political will for implementation of the access to information (ATI) Act (2016) in Kenya  
Author : Victor Kabata, Francis Garaba  
Keywords : Regulation, Records management, Legislation, Freedom of information
- 203 Title : The impact of new public management through outsourcing on the management of government information: The case of Sweden  
Author : Proscovia Svärd  
Keywords : Outsourcing, New public management, Transparency, Accountability, Government information
- 204 Title : Open government data: critical information management perspectives  
Author : Elizabeth Shepherd, Jenny Bunn, Andrew Flinn, Elizabeth Lomas, Anna Sexton, Sara Brimble, Katherine Chorley, Emma Harrison, James Lowry, Jessica Page  
Keywords : Information management, England, Open government, Open government data, Public records management
- 205 Title : The role of information governance in e-discovery – the case of China  
Author : Guanyan Fan  
Keywords : Information governance, E-discovery, Electronic discovery, Electronically stored information, ESI
- 206 Title : Participatory information governance: Transforming recordkeeping for childhood out-of-home Care  
Author : Joanne Evans, Sue McKemmish, Gregory Rolan  
Keywords : Social justice, Social care, Information governance, Participatory recordkeeping
- 207 Title : Balancing information governance obligations when accessing social care data for collaborative research  
Author : Malkiat Thiarai, Sarunkorn Chotvijit, Stephen Jarvis  
Keywords : Public sector, Ethics, Governance, Information management, Legislation
- 208 Title : The role of archives and records management legislation after colonialism in Africa: Case of Southern Africa  
Author : Nkholezeni Sidney Netshakhuma  
Keywords : Heritage, Archives, Colonialism, Institutional memory, National Archives act

- 209 Title : The inevitability of digital transfer: How prepared are UK public bodies for the transfer of born-digital records to the archives?  
 Author : Lale Özdemir  
 Keywords : Records management, Born-digital records, Digital transfer
- 210 Title : "The margin between the edge of the world and infinite possibility": Blockchain, GDPR and information governance  
 Author : Darra Hofman, Victoria Louise Lemieux, Alysha Joo, Danielle Alves Batista  
 Keywords : Privacy, Blockchain, Distributed ledger technology, General data protection regulations
- 211 Title : The monistic diversity of continuum informatics: A method for analysing the relationships between recordkeeping informatics, ethics and information governance  
 Author : Frank Upward  
 Keywords : Records management, Archiving, Informatics, Continuum thinking
- 212 Title : Situating trust challenges of online trade  
 Author : Tove Engvall  
 Keywords : Sustainability, Trust, Accountability, Online trade

### Reference Services Review

Volume 47 Issue 1

- 213 Title : Diverse mobile users: the development of library experts  
 Author : Jim Hahn  
 Keywords : Academic libraries, Diversity, Technological innovation, Learning process, Mobile communication systems, Software use
- 214 Title : Exploration of reference models in a public university system  
 Author : Stephanie Alexander, Diana K. Wakimoto  
 Keywords : Academic libraries, Interviews, Survey, Library services, Reference services, University libraries
- 215 Title : Lessons learned: intentional implementation of second makerspaces  
 Author : Heather Moorefield-Lang  
 Keywords : Public libraries, Qualitative research, Community, Design thinking, Maker spaces, School libraries
- 216 Title : Affirming the research party reference model  
 Author : Christina Riehman-Murphy, Jennifer Hunter  
 Keywords : Research, Students, Academic libraries, Undergraduates, Case study,

## Reference services

- 217 Title : A cascading approach to training discovery  
 Author : Meg Galasso, Rachael Anne Cohen, Angie Thorpe Pusnik  
 Keywords : Academic libraries, Training, Outreach, Instruction, Discovery services, Student employees
- 218 Title : Unique or ubiquitous: information literacy instruction outside academia  
 Author : Miriam L. Matteson, Beate Gersch  
 Keywords : Information literacy instruction, Public libraries, Critical information literacy

**Science & Technology Libraries**

Volume 38, 2019 Issue-1

- 219 Title : Analysis for Science Librarians of the 2018 Nobel Prize in Physiology or Medicine: The Life and Work of James P. Allison and Tasuku Honjo  
 Author : Neyda V. Gilman
- 220 Title : Analysis for Science Librarians of the 2018 Nobel Prize in Physics: Using Light as a Tool for New Discoveries  
 Author : Kayleigh Ayn Bohémier
- 221 Title : Analysis for Science Librarians of the 2018 Nobel Prize in Chemistry: Directed Evolution of Enzymes and Phage Display of Peptides and Antibodies  
 Author : Donna T. Wrublewski
- 222 Title : Introduction to 2018 Special Libraries Association (SLA) Annual Conference Presentations on ACRL Frameworks in STEM Fields  
 Author : Neyda V. Gilman & Laura Palumbo
- 223 Title : Information Has Value: Teaching with the ACRL Framework in a STEM Setting  
 Author : Kayleigh Ayn Bohémier
- 224 Title : The Critical Role of Information Retrieval in STEM Information Literacy  
 Author : John Cruickshank
- 225 Title : How the ACRL Research as Inquiry Frame Informed Library Instruction at a College of Medicine  
 Author : Susan Epstein, Robyn Rosasco & Erica Heasley
- 226 Title : ACRL Framework in Information Literacy in Mathematics and Statistics



Class: What Students of Mathematics Think about It?  
 Author : Irina I. Holden

### **Scientometrics**

Volume 119, Issue 2, May 2019

- 227 Title : Examining the moderating effect of technology spillovers embedded in the intra- and inter-regional collaborative innovation networks of China  
 Author : Chongfeng Wang, Gupeng Zhang
- 228 Title : Exploring the influence of scientific journal ranking on publication performance in the Hungarian social sciences: the case of law and economics  
 Author : Péter Sasvári, András Nemeslaki, László Duma
- 229 Title : Exploration of an interdisciplinary scientific landscape  
 Author : Juste Raimbault
- 230 Title : Sections-based bibliographic coupling for research paper recommendation  
 Author : Raja Habib, Muhammad Tanvir Afzal
- 231 Title : Cooperative knowledge creation in an uncertain network environment based on a dynamic knowledge supernetwork  
 Author : Liming Zhao, Haihong Zhang, Wenqing Wu
- 232 Title : Formational bounds of link prediction in collaboration networks  
 Author : Jinseok Kim, Jana Diesner
- 233 Title : Research productivity of Doctor of Physical Therapy faculty promoted in the Western United States  
 Author : James W. H. Sonne, Nicole T. Dawson, Gerald V. Smith
- 234 Title : Spatial spillovers and value chain spillovers: evaluating regional R&D efficiency and its spillover effects in China  
 Author : Xionghe Qin, Debin Du, Mei-Po Kwan
- 235 Title : Generating a representative keyword subset pertaining to an academic conference series  
 Author : Agniv Adhikari, Paramita Das, Abhik Mukherjee
- 236 Title : Structural characteristics of institutional collaboration in North Korea analyzed through domestic publications  
 Author : Han Woo Park, Jungwon Yoon

- 237 Title : A research framework to explore knowledge evolution and scholarly quantification of collaborative research  
Author : Shahadat Uddin, Nazim Choudhury, Md Ekramul Hossain
- 238 Title : What characterises funded biomedical research? Evidence from a basic and a clinical domain  
Author : Belén Álvarez-Bornstein, Adrián A. Díaz-Faes, María Bordons
- 239 Title : A characterization of professional media and its links to research  
Author : Diana Hicks, Julia Melkers, Kimberley R. Isett
- 240 Title : Automatic zone identification in scientific papers via fusion techniques  
Author : Nasrin Asadi, Kambiz Badie, Maryam Tayefeh Mahmoudi
- 241 Title : Publications from university-affiliated anaesthesiology departments: a look at Belgium, France and the Netherlands from 2001 to 2015  
Author : Evelien Cools, Julia Ausserer, Marc Van de Velde, Peter Hamm, Peter Paal
- 242 Title : Journal of the Academy of Marketing Science 1973–2018: an analytical retrospective  
Author : Angelito Calma, José Martí-Parreño, Martin Davies
- 243 Title : What is the difference in global research on Central Asia before and after the collapse of the USSR: a bibliometric analysis  
Author : Yanwen Wang, Song Hong, Yifei Wang, Xi Gong, Chao He, Zhendong Lu
- 244 Title : The age at which Noble Prize research is conducted  
Author : R. Bjørk
- 245 Title : Altmetrics, alternative indicators for Web of Science Communication studies journals  
Author : Rafael Repiso, Antonio Castillo-Esparcia, Daniel Torres-Salinas
- 246 Title : Research fund evaluation based on academic publication output analysis: the case of Chinese research fund evaluation  
Author : Ji-ping Gao, Cheng Su, Hai-yan Wang, Li-hua Zhai, Yun-tao Pan
- 247 Title : 1. Examining national citation impact by comparing developments in a fixed and a dynamic journal set  
Author : Jesper W. Schneider, Thed van Leeuwen, Martijn Visser, Kaare Aagaard

- 248 Title : In quest of new document relations: evaluating co-opinion relations between co-citations and its impact on Information retrieval effectiveness  
Author : Maryam Yaghtin, Hajar Sotudeh, Mahdieh Mirzabeigi
- 249 Title : Scientific Quality Index: a composite size-independent metric compared with h-index for 480 medical researchers  
Author : W. Pluskiewicz, B. Drozdowska, P. Adamczyk, K. Noga
- 250 Title : Finding high-impact interdisciplinary users based on friend discipline distribution in academic social networking sites  
Author : Xiaolan Wu, Chengzhi Zhang
- 251 Title : Factors associated with publication speed in general medical journals: a retrospective study of bibliometric data  
Author : Paul Sebo, Jean Pascal Fournier, Claire Ragot, Pierre-Henri Gorioux
- 252 Title : One category, two communities: subfield differences in "Information Science and Library Science" in Journal Citation Reports  
Author : Mu-hsuan Huang, Wang-Ching Shaw, Chi-Shiou Lin
- 253 Title : Analysis of retractions in Indian science  
Author : Bakthavachalam Elango, Marcin Kozak, Periyaswamy Rajendran
- 254 Title : The R&D composition of European countries: concentrated versus dispersed profiles  
Author : Fredrik Niclas Piro
- 255 Title : A bibliometric analysis of publications in computer networking research  
Author : Waleed Iqbal, Junaid Qadir, Gareth Tyson, Adnan Noor Mian
- 256 Title : Bibliometric analysis of publications from post-Soviet countries in psychological journals in 1992–2017  
Author : Andrey Lovakov, Elena Agadullina
- 257 Title : The Pinski–Narin influence weight and the Ramanujacharyulu power-weakness ratio indicators revisited  
Author : Gangan Prathap
- 258 Title : How well does I3 perform for impact measurement compared to other bibliometric indicators? The convergent validity of several (field-normalized) indicators  
Author : Lutz Bornmann, Alexander Tekles, Loet Leydesdorff

259 Title : A new approach to the analysis and evaluation of the research output of countries and institutions  
 Author : Domingo Docampo, Jean-Jacques Bessoule

260 Title : Zero impact: a large-scale study of uncitedness  
 Author : Jeppe Nicolaisen, Tove Faber Frandsen

### Scientometrics

Volume 119, Issue 1, April 2019

261 Title : A new hybrid model for quality assessment of scientific conferences based on Rough BWM and SERVQUAL  
 Author : Željko Stević, Irena Đalić, Dragan Pamučar, Zdravko Nunić

262 Title : The scientific base for orthopaedic device development in South Africa: spatial and sectoral evolution of knowledge development  
 Author : Faatiema Salie, Kylie de Jager, Carsten Dreher, Tania S. Douglas

263 Title : Participation of Mexican Civil Society Organizations in scientific publications  
 Author : Roberto Lopez-Olmedo, Miguel Angel Perez-Angon

264 Title : Aspect based citation sentiment analysis using linguistic patterns for better comprehension of scientific knowledge  
 Author : Muhammad Touseef Ikram, Muhammad Tanvir Afzal

265 Title : Analysing the theoretical roots of technology emergence: an evolutionary perspective  
 Author : Serhat Burmaoglu, Olivier Sartenaer, Alan Porter, Munan Li

266 Title : Unravelling the scientific research on grape and wine phenolic compounds: a bibliometric study  
 Author : Jose Luis Aleixandre-Tudo, Lourdes Castelló-Cogollos

267 Title : Knowledge generation in the wake of the Fukushima Daiichi nuclear power plant disaster  
 Author : Kiran Kaur, Kwan Hoong Ng, Ray Kemp, Yin Yee Ong, Zaharah Ramly

268 Title : The h-index and multi-author hm-index for individual researchers in condensed matter physics  
 Author : Anna Tietze, Philip Hofmann

269 Title : Evaluation of h-index and its citation intensity based variants in the field of mathematics

- Author : Qurat-ul Ain, Hira Riaz, Muhammad Tanvir Afzal
- 270 Title : Probability and expected frequency of breakthroughs: basis and use of a robust method of research assessment  
Author : Alonso Rodríguez-Navarro, Ricardo Brito
- 271 Title : Few research fields play major role in interdisciplinary grant success  
Author : Arif Khan, Nazim Choudhury, Shahadat Uddin
- 22 Title : Balance: a thermodynamic perspective  
Author : Gangan Prathap
- 273 Title : Bibliometric-enhanced information retrieval: a novel deep feature engineering approach for algorithm searching from full-text publications  
Author : Iqra Safder, Saeed-UI Hassan
- 274 Title : Correlations between submission and acceptance of papers in peer review journals  
Author : Marcel Ausloos, Olgica Nedič, Aleksandar Dekanski
- 275 Title : The Brazilian academic genealogy: evidence of advisor–advisee relationships through quantitative analysis  
Author : Rafael J. P. Damaceno, Luciano Rossi, Rogério Mugnaini
- 276 Title : Research and partnership in studies of sugarcane using molecular markers: a scientometric approach  
Author : Ivone de Bem Oliveira, Rhewter Nunes, Lucia Mattiello
- 277 Title : A century of scientific publication: towards a theorization of growth behavior and research-orientation  
Author : Chan-Yuan Wong
- 278 Title : A few notes on main path analysis  
Author : John S. Liu, Louis Y. Y. Lu, Mei Hsiu-Ching Ho
- 279 Title : A data science-based framework to categorize academic journals  
Author : Zahid Halim, Shafaq Khan
- 280 Title : Tracing the ‘swan groups’ of physics and economics in the key publications of nobel laureates  
Author : Helena H. Zhang, Alesia A. Zuccala, Fred Y. Ye

281 Title : How latecomers catch up to leaders in high-energy physics as Big Science: transition from national system to international collaboration  
Author : Young-Sun Jang, Young Joo Ko

282 Title : Influential tweeters in relation to highly cited articles in altmetric big data  
Author : Saeed-UI Hassan, Timothy D. Bowman, Mudassir Shabbir, Aqsa Akhtar

### **Technical Services Quarterly**

Volume 36, 2019 Issue-2

283 Title : Make It So: Mission Statements in Library Technical Services Units  
Author : H. E. Wintermute

284 Title : Carts in the Hallway: Cataloging and Special Collections—A Partnership for Success  
Author : Rachel Berman Turner & David Schuster

285 Title : Shaping an eDDA Program through Assessment  
Author : Sherri Brown & Lea Currie

286 Title : Software Preservation: An Introduction to Issues and Challenges  
Author : Edward M. Corrado

287 Title : Accessibility in Digital Conversion. A Report of the ALCTS PARS Digital Conversion Interest Group Meeting. American Library Association Conference, New Orleans, June 2018  
Author : William Schlaack

288 Title : Report of the ALCTS Technical Services Managers in Academic Libraries Interest Group Meeting. American Library Association Annual Conference, New Orleans, June 2018  
Author : Peter Spyers-Duran

289 Title : Report of the ALCTS Technical Services Workflow Efficiency Interest Group Meeting. American Library Association Annual Conference, New Orleans, June 2018  
Author : Lucas Mak

290 Title : Report of the ALCTS Continuing Resources Section College and Research Libraries Interest Group Meeting. American Library Association Annual Conference, New Orleans, June 2018  
Author : Lori Duggan

- 291 Title : Report of the ALCTS Acquisitions Section (AS) Acquisitions Managers and Vendors Interest Group Meeting. American Library Association Annual Conference, New Orleans, June 2018  
Author : Jared L. Howland & Lee Sochay
- 292 Title : Collaborative Partnerships in Digital Preservation. A Report of the ALCTS PARS Digital Preservation Interest Group Meeting. American Library Association Annual Conference, New Orleans, June 2018  
Author : Marielle Veve & Patrice-Andre Prud'homme
- 293 Title : Hanging Together Blog  
Author : Patricia K. Falk
- 294 Title : NISO Journal Transfer Alerting Service (TAS)  
Author : Susan Leach-Murray
- 295 Title : Cataloging and Metadata Committee – Music Library Association  
Author : Mike Monaco

### **The Bottom Line**

Volume 32 Issue 1

- 296 Title : Achieving sustainable competitive advantage through green entrepreneurial orientation and market orientation: The role of inter-organizational learning  
Author : Aluisius Hery Pratono , Noviaty Kresna Darmasetiawan , Ananta Yudiarso , Bok Gyo Jeong  
Keywords : Indonesia, Market orientation, Green entrepreneurial orientation, Sustainable competitive advantage, Inter-organizational learning, Small and medium enterprise
- 297 Title : Digitally facilitated newspaper consumption and value co-creation  
Author : Cheng-Hao Steve Chen, Meng-Shan Sharon Wu, Bang Nguyen, Stacey Li  
Keywords : Value co-creation, Online community, Value, Digital newspaper, Newspaper consumption, Newspaper industry
- 298 Title : From information mismanagement to misinformation – the dark side of information management  
Author : Merlin Stone , Eleni Aravopoulou , Geraint Evans , Esra Aldhaen , Brett David Parnell  
Keywords : Strategic planning, Project management, Bias, Misinformation, Lies, Programme management
- 299 Title : The dimensionality of corporate communication management (CCM): A

qualitative study from practitioners' perspectives in Malaysia  
 Author : Bahtiar Mohamad , Bang Nguyen , TC Melewar , Rossella Gambetti  
 Keywords : Malaysia, Investor relations, Public relations, Practitioner, Media relations, Corporate communication management

300 Title : SCHEMA: Information on marketing and customer engagement performance – reality versus dreams  
 Author : Merlin Stone , Neil Woodcock , Yuksel Ekinici , Eleni Aravopoulou , Brett David Parnell  
 Keywords : CRM, Assessment, Customer engagement, Marketing, Benchmarking, Data-driven

### **The Information Society**

Volume 35, 2019 Issue-3

301 Title : Fitness for sale: The value of self-tracking in secondhand exchange  
 Author : Ben Lyall

302 Title : Engineering Privacy by Design: Are engineers ready to live up to the challenge?  
 Author : Kathrin Bednar, Sarah Spiekermann & Marc Langheinrich

303 Title : Different statistical measures create different perceptions of the digital divide  
 Author : Pavle Sicherl

304 Title : "We power democracy": Exploring the promises of the political data analytics industry  
 Author : Felix M. Simon

### **The Information Society**

Volume 35, 2019 Issue-2

305 Title : Mapping and measuring the information society: A social science perspective on the opportunities, problems, and prospects of broadband Internet data in the United States  
 Author : Elizabeth A. Mack, William H. Dutton, R.V. Rikard & Aleksandr Yankelevich

306 Title : Data deluge or data trickle? Difficulties in acquiring public data for telecommunications policy analysis  
 Author : Edward Helderop, Tony H. Grubestic & Tooran Alizadeh

307 Title : Complementary realities: Public domain Internet measurements in the development of Canada's universal access policies



Author : Reza Rajabiun & Fenwick McKelvey

- 308 Title : Geographic dimensions of broadband data uncertainty  
Author : Elizabeth A. Mack

### **The Reference Librarian**

Volume 60, 2019 Issue-2

- 309 Title : The Migration of Government Documents Duties to Public Services: An Analysis of Recent Trends in Government Documents Librarian Job Advertisements  
Author : Claudene Sproles & Angel Clemons

- 310 Title : Part 9: Planning Instruction  
Author : Steve Black & James D. Allen

- 311 Title : What Reference Librarians Should Know about Data Science  
Author : Loriene Roy & Dan Sholler

- 312 Title : Are You Ready for Your Close-Up? Creating a Library Promotional Video  
Author : Peter Bremer

- 313 Title : Interpreting Library Chat Reference Service Transactions  
Author : Judith Mavodza

- 314 Title : An Investigation of Novice Pre-University Students' Views towards MOOCs: The Case of Malaysia  
Author : Jeya Amantha Kumar & Hosam Al-Samarraie

### **VINE Journal of Information and Knowledge Management Systems**

Volume 49 Issue 1

- 315 Title : Barriers of knowledge transfer and mitigating strategies in collaborative management system implementations  
Author : Juanqiong Gou , Nan Li , Tete Lyu , Xiyang Lyu , Zuopeng Zhang  
Keywords : Knowledge transfer, Barriers, Strategies, Collaborative management system, System implementation

- 316 Title : How far have we come with the study of knowledge risks?  
Author : Susanne Durst

- Keywords : Knowledge loss, Knowledge management, Systematic literature review, Knowledge risk management, Knowledge risks
- 317 Title : Organizational culture and knowledge management processes: case study in a public university  
 Author : Iman M. Adeinat , Fatheia H. Abdulfatah  
 Keywords : Government–university–industry, Knowledge management, Knowledge-supporting culture
- 318 Title : A developed software agent-knowledge-assisted procurement management tool for retailing enterprise: A feasibility study  
 Author : Bokolo Anthony Jnr  
 Keywords : Applied knowledge management, Knowledge base, Information systems, Information management, Knowledge management, Knowledge management systems
- 319 Title : The theory of planned behavior and knowledge sharing: A systematic review and meta-analytic structural equation modelling  
 Author : Tuyet-Mai Nguyen , Phong Tuan Nham , Viet-Ngu Hoang  
 Keywords : Theory of planned behavior, Knowledge sharing, Systematic review, Meta-analytic structural equation modeling
- 320 Title : Millennials and political savvy – the mediating role of political skill linking core self-evaluation, emotional intelligence and knowledge sharing behaviour  
 Author : Pushpendra Priyadarshi , Rajesh Premchandran  
 Keywords : Knowledge sharing, Emotional intelligence, Political skill, Millennials, Core self-evaluation
- 321 Title : The impact of knowledge management system on student performance: A case study of the University of Delhi  
 Author : Namita Jain , Vikas Gupta  
 Keywords : Technology, Knowledge management system, Rankings, Higher educational institutions, Student performance
- 322 Title : Knowledge sharing: Role of academics towards research productivity in higher learning institution  
 Author : Muhammad Ashraf Fauzi , Christine Tan Nya-Ling , Ramayah Thursamy, Adedapo Oluwaseyi Ojo  
 Keywords : Malaysia, Academics, Knowledge sharing, Research productivity, Higher learning institution

<b>KEYWORDS</b>	<b>ART. NUMBERS</b>
Academic libraries	119,138,213,217
Academic library	129
Academic major difference	46
Academic performance	124
Academics	322
Accessibility	41
Account access management	38
Accountability	203,212
Acquisition	9
Active learning	49
Active learning classroom	49
ADA	41
Advergemes	54
Affect of service	141
Affective value	51
Affordance	69
Algorithms	26
Analysis	122,127
Android forensic	35
App	128
Applied knowledge management	318
Arabic text	126
Archival norms	200
Archival responsibility	200
Archival shadow	199
Archives	198,208
Archiving	211
Assessment	42,300
Assessment strategies	42
Asymmetric effect	184
Attitude	43
Auto parallelization	26
Auto-indexing	126
Automation	198
Awareness	28
Barriers	28,315
Benchmarking	300

Bias	298
Bib Excel	122
Bibliographies	124,127
Bibliometric analysis	125
Bibliometric networks	119
Bibliometrics	120
Big data analytics	27
Blockchain	121,210
Born-digital records	209
Brand strength	184
Brand trust	54
BSO	29
Budget	9
Business performance	70
Capabilities	94
Case studies	183
Case study	216
Categorization	67
Change management	136
Chief Information Officer(CIO)	197
Children	47
China	124
Citation analysis	119
Citation theory	63
Classification	62
Co-authorship	122
Co-citation analysis	125
Code parallelization	26
Collaboration	86
Collaboration networks	120
Collaborative activities	42
Collaborative management system	315
Collection development	9
Collection management	9
Colonialism	208
Communication	71
Community	139,215
Compassion	52

Competence	178
Competitive advantage provided by knowledge management	101
Complex network	123
Compliance management	32
Compulsive use	183
Computational complexity	29
Computer self-efficacy	46
Computer simulation	84
Computer software	128
Confidentiality	178
Content analysis	177
Content quality	50
Continuance intention	31
Continuous learning	89
Continuum thinking	211
Conversation analysis	60
Core self-evaluation	320
Corporate communication management	299
Co-word analysis	125
Creativity	84
Crisis	180
Crisis informatics theory	180
Critical information literacy	218
CRM	300
Cross-disciplinary theories	56
Cultural heritage	66
Cultural similarity	71
Customer care	134
Customer care strategies	134
Customer engagement	300
Customer information	36
Customer loyalty	53
Customer needs	134

Customer satisfaction	134
Cyber attacks	34
Cyber threat mitigation	37
Cyber security assessment of non-IT professionals	37
Cyber security skills index	37
Data and digital repositories	177
Data distribution	29
Data handling	61
Data literacy	61
Data mining techniques	29
Data preservation	11
Data-driven	300
Decentralization	121
Deep learning	30
Degree exponent	123
Design thinking	215
Developing countries	136
Dialogue	60
Digital (in)equity	44
Digital archives	200
Digital formats	131
Digital humanities pedagogy	61
Digital library	130
Digital longevity	177
Digital marketing	135
Digital newspaper	297
Digital state	185
Digital transfer	209
Dimensions of citations	63
Disabilities	41
Discovery services	217
Distal mediators	179
Distributed ledger technology	210
Diversity	213
Document classification	30

Documentation	65
Documents	65
Dyadic data analysis	92
Dyadic supply chain	68
Dynamic capabilities	73
E-book attitude	131
E-book preference	131
E-book self-efficacy	131
E-books	131
E-books	10
<u>Economic value</u>	95
E-discovery	205
Education	40,44
Effort expectancy(EE)	45
E-government models	185
Elderly	125
E-learning	42,47
E-learning resources	43
Electronic commerce	53
Electronic discovery	205
Electronic mail	198
Electronically stored information	205
Emotional intelligence	320
Emotions	50
Empirical results	70
Employee emotional intelligence	99
Employee goal orientation	99
England	204
English vocabulary learning	46
Enterprise social media platforms	69
Entropy	119
Environmental psychology	181
Equity	39
E-services	33
ESI	205
E-tailer	72

Ethereum	121
Ethics	207
Europe	66
Evolution of e-government	185
Expectation-confirmation theory(ECT)	179
Experience	50
Extrinsic motivation	138
Facebook	129,180
Fairness	178
Field study	47
Figshare	182
Firm performance	100
Fraud management	72
Freedom of information	201,202
Frequent sets	126
FsQCA	50
Future participation	181
Game character	54
Game items	51
Gamification	41
Gamification (GAM)	45
Gender	50
General data protection regulations	210
Generation and dissemination of information	58,59
Gerontology	125
Global research output	142
Good reads	64
Good reads' book reviews	64
Governance	207
Government cyber security preparedness	33
Government information	203
Government–university–industry	317
Green entrepreneurial	296

orientation	
Hand parallelization	26
Health academic libraries	135
Healthcare domain	89
Heritage	208
Higher education	39
Higher educational institutions	321
Higher learning institution	322
History México	12
Hofstede	38
Hotel	27
Human factors	32
Identity fraud	72
Identity theft	72
Impact assessment	143
Importer–supplier	71
IMS-LD	42
Indexing	119
Indian Institutes of Technology	9
Indonesia	296
Informal learning	47
Informatics	211
Information	139
Information and library science	61
Information behavior	57,67
Information control	141
Information Culture	197
Information governance	196,198,206,210
Information Governance effectiveness	197
Information Governance of Higher Education Institution	197
Information Governance Processes	197
Information ignorance	199

Information inequality	56
Information interaction	60
Information literacy	61
Information literacy instruction	218
Information management	59,196,204,207,318
Information model	67
Information organization	67
Information organizations	58,59
Information organizing behavior	67
Information research	58,59
Information science and documentation	65
Information security	35,38,199
Information security management	32
Information security policy	32
Information seeking	60
Information shadow	199
Information sharing	60
Information society	56
Information systems	48,128,318
Information systems architecture	48
Information technology	91,201
Information theory	56
Information transparency	93
Innovation	90,93,97,136
Instant messaging	35
Institutional memory	208
Institutional research performance	120
Institutional theory	74
Instruction	217
Instructional design	41
Integration	139
Intention to purchase game items	52

Intention to use the virtual platform	43
Interaction	60
Internal control	36
International collaborations	120
Internationalization process	71
Internet	40,128
Inter organizational knowledge creation	86
Inter-organizational knowledge management	92
Inter-organizational learning	296
Inter-personal competence	55
Interviews	214
Intrinsic motivation	138
Investor relations	299
IPFS	121
IS success model	33
ISO 11620	143
ISO 16439	143
ISO 18461	143
Israel	65
Israeli–Palestinian conflict	65
IT assimilation	89
IT business value	70
IT department's influence	70
IT project outsourcing	92
Kansei engineering	27
Kazakhstan	185
KM process capabilities	101
Knowledge acquisition	85
Knowledge and experience	71
Knowledge barriers	89
Knowledge base	318
Knowledge loss	316

Knowledge management	68,88,91,100,316,318
Knowledge management system	321
Knowledge management systems	318
Knowledge organizations	58,59
Knowledge oriented leader	99
Knowledge risk management	316
Knowledge risks	316
Knowledge sharing	69,90,98,319,322
Knowledge sourcing	93
Knowledge transfer	88,315
Knowledge-based dynamic capabilities	86
Knowledge-based view	68
Knowledge-based view of the firm	85
Knowledge-supporting culture	317
Kuwait	140
Kuwait university	138
La Jornada	12
Learning and technology	39
Learning process	213
Legislation	202,207
Libqual	141
Librarian	139
Libraries	134,139
Library	141
Library collections	131
Library data	66
Library efficacy	137
Library evaluation	137
Library Hi Tech	122
Library marketing	142
Library networks	123
Library resources	137
Library services	214
Lies	298

Linguistic analysis of user-generated reviews	64
Linguistic characteristics of Goodreads' reviews	64
Linked data	66,130
Linked open data	66
LIS	182
Literature review	72
Loneliness	55
Long term orientation	38
Makerspaces	215
Malaysia	36,299,322
MALL	46
Managerial practices	72
Market orientation	296
Marketing	300
Maslow's hierarchy of needs theory	138
M-banking	28
Media	128
Media relations	299
Mediated moderation	52
Meta-analytic structural equation modeling	319
Metadata	130
Metadata standards	66
Micro firms	85
Millennials	320
Misinformation	298
Mobile communication systems	213
Mobile forensics	35
Mobile learning	47
Mobile technologies	47
Modelling	88
Moderated mediation	55
Mood management	51
Motivation	138
Multigenerational learners	39

National Archives act	208
National development	139
National libraries	66
Negative impacts	69
Negotiation	94
Net promoter score	143
Network analysis	125
Networks	40
New public management	203
Newspaper consumption	297
Newspaper industry	297
Non-document	65
OECD	121
Online community	297
Online game addiction	55
Online review	27,184
Online trade	212
Open archives	121
Open government	204
Open government data	204
Open science	178
OpenMP	26
Oral history	12
Organizational commitment	88
Organizational Culture	197
Organizational justice	98
Organizational learning	98
Organizational performance	98
Outreach	217
Outsourcing	203
Pajek	122
Pakistan	10,11,28,136
Palestine	65
Paradox theory	84
Paradoxical frames	84
Partial least squares(PLS)	181
Participation	180



Participatory recordkeeping	206
Password managers	38
Patent offices	62
Patents	30,62
Pathfinder network	182
Paul Otlet	62
Peace negotiations	65
Perceived CSR initiatives	52
Perceived ease of use	43
Perceived interactivity	181
Perceived organizational support	90
Perceived usefulness	43
Perceived value	179
Perceived web privacy	43
Performance expectancy(PE)	45
Performance indicators	143
Peripheral knowledge	92
Personal information management	67
Phenomenology	58,59
Photojournalism	12
Planned behavior	38
Pluto	26
Political skill	320
Positive impacts	69
Power systems	34
PPPR	178
Practitioner	299
Precision	126
Price value	50
Privacy	210
Problem solving	29
Problem-based learning	49
Process	67
Process innovation	90
Product innovation	90,91
Product involvement	54

Products and services	135
Program management	298
Project management	73
Project management	298
Public libraries	215,218
Public records management	204
Public relations	299
Public sector	207
Public sector organizations	100
Public sector reforms	185
Publication venues	119
Public-funded research	61
Purchase behaviour	51
Purchase intentions	54
QR code	47
Qualitative citation patterns	63
Qualitative research	215
R&D projects	86
Rankings	321
Realist evaluation	198
Recall	126
Records appraisal	200
Records definition	199
Records management	196,198,201,209
Recycling	68
Reference services	214,216
Regulation	185
Regulation	202
Regulatory focus	55
Replication crisis	178
Research	127,128,216
Research data	182
Research data curation	11
Research data management	11
Research data management policy and planning	11
Research performance	120

Research productivity	322
Resource-based view	68
Risk management intention	74
Risk management knowledge	74
Rule-based data mining	126
Ryanair	94
SAMs	97
Satisfiability problem	29
SCADA systems	34
Scale-free network	123
Scholarly communication	57
Scholarly reading	57
School libraries	215
Schools	40
Scientific impact	120
Scientometric assessment	142
Scottish libraries	66
Secrecy appropriation mechanisms	97
Secrets	97
Section 508	41
Security assessment	34
Selection of resources	9
Selective exposure	51
Self-determination theory	96,124
Self-efficacy	85
Self-esteem	52
SEM	28
Semantic Web	66,130
Sentiment analysis	184
Serial mediation	52
Service assessment	137
Service development	27
Service provision	134
Service quality	141
Services marketing	142
Skills	61

Small and medium enterprise	296
SNS users	31
Social capital	127
Social care	206
Social cognitive theory	85,99
Social exchange theory	96
Social history	12
Social justice	206
Social knowledge management	101
Social media	35,124,140,181
Social network	123
Social network analysis	122
Social network fatigue	31
Social networking services	31
Social norm	124
Socio critical approach	44
Software use	213
South Africa	201
Specialized library	137
STEM	46
Strategic IT management	70
Strategic planning	298
Strategies	315
Strategy	94
Structural equation modelling(SEM)	45
Student employees	217
Student opinion survey of faculty teaching	48
Student performance	321
Students	216
Superior performance	84
Supply chain collabor.	91
Survey	53
Survey	214
Sustainability	177,212
Sustainable	296

competitive advantage	
SWOT analysis	135
System dynamics	87
System implementation	315
Systematic literature review	316
Systematic review	319
Task-efficacy	93
Technical knowledge management	101
Technological change	40
Technological innovation	213
Technology	49,321
Technology acceptance model(TAM)	131,179
Techno science	62
Text mining	27,184
Theory building	94
Theory of cultural production	64
Theory of planned behavior	319
Theory of planned behavior	74
Tolerance analysis	123
Training	217
Transformational leadership	90
Transparency	203
Trust	212
Trust in manager	98
Trust propensity	54
Undergraduates	216
Unified theory of acceptance and use of technology(UTAUT)	131
United Arab Emirates	100
Universal design	41
Universitas Airlangga	129

Universities	127
University libraries	131,136,214
University libraries of Pakistan	11
USA	40
Usage impact	137
User avoidance	33
User behavior	32,183
User satisfaction	129
User studies	57
User-generated book reviews	64
Users satisfaction	141
Uses and gratification	129
Uses and gratification theory	31
Value	297
Value co-creation	297
Vardhman Mahavir Medical College	135
Vendor–client relationship	92
Virtual community of practice	87
Visual story	12
Vulnerability	68
Vulnerability analysis	34
W3C	66
Web 2.0	135
Web visibility	130
Website characteristics(WC)	45
Website design(WD)	45
Website review	136
We Chat moments	181
WfMS/LMS platform	42
Word embedding	30
XML	130
YouTube use	183